## Filing a Complaint Online with the WY Public Service Commission

## Access the Wyoming Electronic Docket Management System (DMS)

https://dms.wyo.gov/external/publicusers.aspx

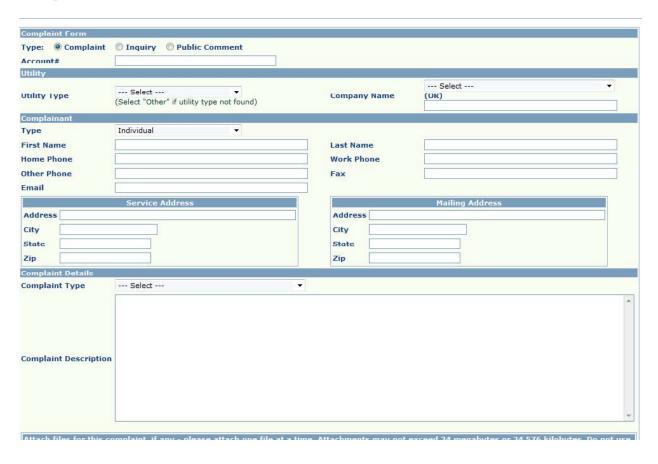




The Complaint Form will open in a new window. The following information is required:

- 1. Choose Type Complaint, Inquiry, or Public Comment
- 2. Enter your Account Number if available
- 3. Utility Type Select from dropdown list
- 4. Company Name Select from dropdown list (if your company is not listed, you can type in a company name in the box under "(OR)")
- 5. Select whether the complaint is for an individual or for a business and enter Complainant Information
- 6. Enter Service Address
- 7. Enter Mailing Address
- 8. Complaint Details
  - a. Select Complaint Type from Dropdown list
  - b. Enter Complaint Description

## **Complaint Form**



## Attach files for the Complaint -

Click on the Browse button and find the file you would like to attach. Attach one file at a time. Attachments may not exceed 24 megabytes or 24,576 kilobytes. Do not use special characters (such as &; -; \*; %; /; #) in attachment names. Click "Upload" after browsing to attach the file./



For security purpose, please enter the numbers from the image into the box in the same sequence. Click Submit when you are ready to send the complaint to the WY Public Service Commission. You will receive an acknowledgement email when the WPSC receives your complaint, if you have provided an email address.